

Town/ City	Participants	Some Issues identified by actors
Chipata	Department for Water Affairs, Chipata Water and Sewerage Company, Chipata District Council Community Development Department, Central Board of Health, District Water and Sanitation Health hygiene Education (DWASHE), Lutheran Worldwide Foundation, World Vision International, Rhukuzye Irrigation Scheme, Ministry of Agriculture and Cooperatives, General public	- Potential impacts of commercialisation of urban water supply - Kiosks as a viable model for peri-urban water supply - Water tariffs considerably higher than other towns - Financial viability of the Commercial Utility - Benefits of community sensitization - The effectiveness of payment mechanisms for various locations - Accountability in Commercial Utility management - Challenges in rural sector supply and NGO dependency - Assessing the success of irrigation schemes - Potential of income generation using irrigation schemes
Kabwe	Department for Water Affairs, Community Development Department, Water Department Kabwe Municipal Council, General public, Resident Development Committees, Central Board of Health, Small scale farmers	- Dealing with dilapidated infrastructure - Pending formation of the Commercial utility and its impacts - Potential of cross subsidy in urban water supply - Lack of water supply in most peri-urban areas - The effectiveness of payment mechanisms for various locations - Dealing with rationed water supply in most residential areas - Accountability for funds directed at water sector - Limited sources of funds for local Council - Effects of ownership and tenancy periods on water user behaviour
Kasama	Chambeshi Water and Sewerage Company, General public, Department for Water Affairs, Small scale farmers, Chonya Cooperative, Ngulula Vegetable Growers Association, Development Cooperation Ireland	- Potential impacts of commercialisation of urban water supply - Dealing with erratic water supply in some residential areas - Market access for small scale farmers - Ensuring a viable model in the Commercial Utility - Impending failure to meet MDGs - Capacity building in Commercial Utility - Development of land management skills - Potential impacts of effective traditional leadership

Livingstone	Department for Water Affairs, General Public, Mukuni Village, Ministry of Agriculture and Cooperatives, Community Development Department Livingstone City Council, Southern Water and Sewerage Company	Potential impacts of commercialisation of urban water supply Potential impacts of increased tourism activities Addressing relatively high rates of vandalism Ensuring willingness to pay for services Potential impacts of varied approaches to development Ensuring the financial viability of the Commercial Utility Potential impacts of influential traditional leadership Dealing with drought periods Reducing number of collapsing boreholes Potential impacts of high rates of evapotranspiration Implications of boundaries erected by new land owners
Lusaka	Lusaka Water and Sewerage Company, Peri-urban Department Lusaka City Council, General Public, Ministry of Agriculture and Cooperatives, Central Board of Health, Ministry of Lands, Ministry of Local Government and Housing, Ministry of Energy and Water Development, JICA, CARE International, World Vision International, George Water Scheme, Chipata Water Scheme, Bauleni Water Scheme, Linda Water Scheme, Commercial farmers, Zambia Social Investment Fund, Ministry of Finance, Zambezi River Authority	Potential impacts of commercialisation of urban water supply Ensuring willingness to pay for services Potential impacts of varied approaches to development Ensuring financial viability of Commercial Utility Dealing with erratic water supply in some residential areas Minimising political interference in water schemes Ensuring success of community managed schemes Evaluating the prioritisation of Projects Legalisation of shanty settlements Adopting a range of payment methods for various locations
Mansa	Department for Water Affairs, District Administrators Office, General Public, District Health Directorate, Community Development Department Mansa District Council, Central Board of Health, Water Department Mansa District Council, Ministry of Agriculture and Cooperatives	Dealing with erratic power supply Improving the low levels of coverage for water supply Ensuring citizens take on more responsibility for their own livelihoods Adverse effects of the lack of NGOs in area Dealing with relatively higher rates of water borne disease incidences Effects of suspected Witchcraft practices Accountability in council management Lack of routine maintenance of infrastructure

		Adverse effects of inconsistencies in funding Potential benefits of community sensitization and participation
Mbala	General Public, Community Development Department Mbala District Council, Chila Water and Sewerage Company, Ministry of Agriculture and Cooperatives, Small scale farmers, Africa Coffee Plantation, Chulu Ngoma Village, Resident Development Committee	Ensuring the extension of services to newly developed areas Creation of a Commercial Utility and the impacts Addressing the limited capacity of water treatment plant Securing access to private farm lands and easement rights Encroachment on water source by some water users Accountability of council management Ensuring institutions pay their bills
Mongu	Department for Water Affairs, General Public, Central Board of Health, Western Water and Sewerage Company, World Vision International, Ministry of Agriculture and Cooperatives, Sefula Irrigation Scheme, Barotse Royal Establishment	Dealing with drought periods Ensuring the supply of spare parts for maintenance Establishing effective management of the Commercial Utility (CU) Ensuring the use of local knowledge Lack of finance in the water sector Addressing the limited capacity building in communities and the CU Potential benefits of influential traditional leadership Meeting the expectations of local communities
Kawambwa	Department for Water Affairs, Water Department Kawambwa District Council, General Public World Vision International, Kawambwa Tea Estate, Mwansabombwe Village, Ministry of Agriculture and Cooperatives	Meeting the cost of overhauling the distribution network Lack of funds for investment and meeting operation costs Dealing with erratic water supply Increasing the current low coverage levels for water supply Erratic releasing of funds allocated in national budget Building capacity in communities Potential impacts of influential traditional leaders
Ndola	General Public, Community Development Department Ndola City Council, CARE International, Kafubu Water and Sewerage Company, Department for Water Affairs, Resident Development Committees	Potential impacts of commercialisation of urban water supply Establishing a viable commercial model for the Commercial Utility Assessing the state of the available infrastructure Ensuring community involvement in projects Controlling vandalism and leakages in distribution system

		Addressing absentee land lords
Solwezi	General Public, Department for Water Affairs, North Western Water and Sewerage Company, Community Development Solwezi District Council, Small Scale Farmers, Central Board of Health	Dealing with limited availability of financial resources Ensuring availability of alternative safe water sources Dealing with dilapidated infrastructure Potential impacts of limited market for the Commercial Utility Dealing with multiple approaches from Donors and NGOs Impact of metering on neighbourly relations and safe water sources
Lundazi	General Public, Water Department Lundazi District Council, Ministry of Agriculture and Cooperatives, Small scale farmers, Community Development Department Lundazi District Council, Water Department Lundazi District Council	Impacts of traditional land ownership on agricultural productivity Effects of suspected witchcraft practices Market access for small scale farmers Dealing with limited capacity of water treatment plant Ensuring government institutions pay their water bills Effects of removal of subsidies in water sector Establishing Inter-group negotiations for improved water management